

superna®

Cluster Migration Services



Superna Eyeglass®

The Superna Eyeglass Cluster Migration Services simplify and reduces the cost of the process of migrating or failing away from one cluster to a new cluster with Superna Eyeglass and Superna Professional services.

Data Migration and hardware refresh can cost IT departments hours in planning, execution of data migration, and cluster reconfiguration when new hardware replacement is required. The disruption to end users and administrator time spent completing a migration can cost significant IT departments thousands of dollars. The 3rd party tools purchased for these migrations are costly and have no ongoing purpose after the migration is complete.

- Readiness status is analyzed for a subscribed appliance multiple times per day.
- Any significant change in your infrastructure that affects
- DR Readiness triggers appliance automatic log submission without administrator assistance.
- DR Readiness alerts for managed appliances are diagnosed 7/24 hours with root cause, steps to resolve and pro-active support case and webex meetings to correct issues.
- Includes managed upgrade assistance service

Key Features

- Rental license keys provided to license extra clusters for the duration of the service
- Complete planning and design of the migration project
- Knowledge transfer on all steps
- Proven track record of Isilon to Isilon migration projects
- Leverages Superna Eyeglass failover and migration features with support throughout the process

For the Statement of Work visit

Part 1: <http://documentation.superna.net/eyeglass-isilon-edition/get-help/eyeglass-services/service---superna-tm-eyeglass-1-cluster-migration-service-description>

Part 2: <http://documentation.superna.net/eyeglass-isilon-edition/get-help/eyeglass-services/service---superna-tm-eyeglass-2-cluster-migration-service-description>

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